



CONSUMER PROTECTION DIVISION  
RECEIVED  
MAR 27 2008  
THE ATTORNEY GENERAL

March 26, 2008

Douglas Gansler  
Office of the Attorney General  
200 St. Paul Place  
Baltimore, MD 21202

Re: Legal Notice of Potential Information Security Breach Pursuant to Md. Code, Comm. Law § 14-3504(h)

To Whom It May Concern:

Stock & Option Solutions, Inc., a vendor of THQ, Inc., provides consulting services to THQ employees with regard to Employee Stock Purchase Plans. As you are aware, Maryland state law requires notice to the Maryland Attorney General in the event of an information security breach involving the personal information of Maryland residents. In accordance with that requirement, we write to inform you of an information security breach that occurred on March 1, 2008, later determined to concern personal data of THQ employees, both current and former, that it maintained.

On that date, a Stock & Option Solutions laptop computer, containing certain confidential information about THQ employees, was stolen from the possession of one of Stock & Option Solution's employees while traveling. The laptop, while not encrypted, was password protected. Currently, we have no information indicating the personal data has been accessed or misused. The stolen laptop was reported to the San Francisco Police Department. The police report number is 080-220-923, and a redacted copy is enclosed.

We are informed that approximately 72 residents related to THQ were affected by this incident. Pursuant to legal obligations, we are in the process of notifying all affected individuals of the possible information security breach via written letter to each affected individual through first class mail, postage prepaid, which began March 25, 2008. For your convenience, a copy of the notice being sent to the affected individuals is enclosed with this letter.

The notice describes (1) the general nature of the incident resulting in the potential information security breach, (2) the type of personal information that was the subject of the possible security breach, (3) the precautionary measures Stock & Option Solutions is taking to help protect personal information from further unauthorized access, (4) contact information for inquiries regarding the incident, (5) how to enroll in Kroll's ID TheftSmart™ service, which Stock & Option Solutions is making available to affected individuals free of charge for one year; (6) advice to individuals that they should review account statements and monitor free credit reports that are available to them; and (7) the contact information for the Maryland Attorney General's Office and the Federal Trade Commission.



# Stock & Option Solutions

If you have any questions or need further information regarding this incident, please do not hesitate to contact us.

Sincerely yours,

Sean Lembree  
President and CEO  
Stock & Option Solutions, Inc.

Enclosure



Secure Processing Center | 600 Satellite Blvd | Suwanee, GA 30024

Urgent Message from Stock & Option Solutions.  
Please Open Immediately.

<FirstName> <MiddleInitial> <LastName> <Suffix>  
<Address> (Line 1)  
<Address> (Line 2)  
<City> <State> <Zip>  
<POSTNET BARCODE>

### Re: Important Notice

Dear <FirstName> <MiddleInitial> <LastName> <Suffix>,

Stock & Option Solutions is a provider of stock plan consulting services for a variety of companies, including THQ Inc. We are writing to inform you, that on Saturday, March 1, 2008, a Stock & Option Solutions laptop computer was stolen from the possession of one of our employees while traveling. Specifically, the laptop contained personally identifiable information, including your name, Social Security number, address and data related to the administration of THQ's employee stock purchase program. The laptop, while not encrypted, is password protected.

Upon discovery, the theft was immediately reported to the local police. So far, the laptop has not been recovered. Although we do not have any evidence that your information has been improperly accessed or misused, we want to assure you that we have taken the necessary steps to help safeguard against any damage that may result from this incident.

Because protecting your personal information is important to us, we have engaged Kroll Inc., the world's leading risk consulting company, to provide you with access, for one year, to its ID TheftSmart™ service. This service includes Continuous Credit Monitoring, as well as Enhanced Identity Theft Restoration, at no cost to you. You will have access to licensed investigators to guide you through the process and should you become a victim of identity fraud, your investigator will help restore your identity to pre-theft status.

ID TheftSmart is one of the most comprehensive programs available to help protect your name and credit against identity theft. We urge you to take the time to read about the safeguards now available to you. If you choose to take advantage of the credit monitoring service, please note that you must complete and return the enclosed authorization form.

If you have any questions or feel you may have an identity theft issue, please call ID TheftSmart member services at 1-800-588-9839 between 9:00 a.m. and 6:00 p.m. (Eastern Time), Monday through Friday.

It is important that you remain vigilant for incidents of fraud and identity theft by reviewing credit card account statements and monitoring your credit report for unauthorized activity. To obtain a copy of your credit report, whether or not you suspect any unauthorized activity on your account, please contact any one or more of the following national consumer reporting agencies: Experian at (888) 397-3742; TransUnion at (877) 322-8228; and Equifax at (800) 685-1111.

In addition, we are working with law enforcement to investigate the potential unauthorized access of our customers' personal information. We advise you to report any suspected identity theft to law enforcement, as well as the Federal Trade Commission.

You can also obtain information from the Maryland Office of the Attorney General about steps you can take to avoid identity theft.

Office of the Attorney General  
Consumer Protection Division  
200 St. Paul Place  
Baltimore, MD 21202  
1-888-743-0023  
www.oag.state.md.us

Federal Trade Commission  
Consumer Response Center  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
1-877-IDTHEFT (438-4338)  
www.ftc.gov/bcp/edu/microsites/idtheft/

Stock & Options Solutions takes the protection of your information very seriously. We are firmly committed to protecting all of the information that is entrusted to us, and we apologize for any inconvenience or concern that this incident may cause you.

Sincerely,

Stock & Options Solutions

**ID TheftSmart™**

<FirstName> <MiddleInitial> <LastName> <Suffix>  
Membership Number: <Membership Number>

Member Services: 1-800-588-9839  
9:00 a.m. to 6:00 p.m. (Eastern Time), Monday through Friday  
If you have questions or feel you may have an identity theft  
issue, please call ID TheftSmart member services

**ID TheftSmart™**

<FirstName> <MiddleInitial> <LastName> <Suffix>  
Membership Number: <Membership Number>

Member Services: 1-800-588-9839  
9:00 a.m. to 6:00 p.m. (Eastern Time), Monday through Friday  
If you have questions or feel you may have an identity theft  
issue, please call ID TheftSmart member services

Please detach cards and keep in a convenient place for your reference