

Steven W. Horton
VP & Assistant General Counsel
Engineering, Operation &
Technology
Shared Services Group

The Boeing Company
P.O. Box 3707 MC 6R7-01
Seattle, WA 98124-2207

July 1, 2009

RECEIVED
OFFICE OF THE ATTORNEY GENERAL
2009 JUL -6 A 3:57

Office of the Attorney General Douglas F. Gansler
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

RE: Notification of Security Breach

Dear Attorney General Gansler:

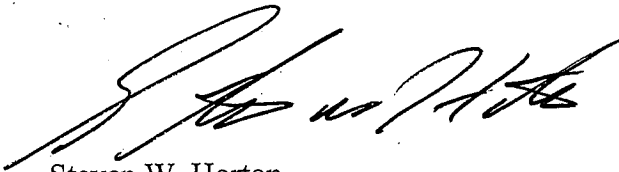
I am writing on behalf of the Boeing Stores, Inc. to inform you of a recent security breach incident involving compromise of a third-party vendor's web-based systems that hosted the boeingstore.com web site. This breach may have resulted in the unauthorized access of credit card information of 91 residents of your state. The Boeing Stores is a wholly owned subsidiary of the Boeing Company which sells to the public Boeing-related memorabilia, e.g., shirts, jackets, models, etc., both on-line and through its outlet stores.

In early June, Boeing Stores discovered that name and credit card information was potentially accessed from the third-party vendor for online purchases made between the end of December 2008 to early June 2009. The boeingstore.com web site was shut down and has been moved to a new vendor at a new server location. We have notified law enforcement and are continuing to investigate this incident. We have informed the payment card networks and will inform the credit reporting agencies so that they may take appropriate action.

Enclosed please find a copy of the notification that will be sent to the affected individuals by July 10, 2009.

Please contact me at the above address with any questions or concerns regarding this incident or at steven.w.horton@boeing.com, or 206-544-6077.

Sincerely,



Steven W. Horton
Vice President & Assistant General Counsel

Enclosure



Boeing Stores Inc.
P.O. Box 3707 MC 13-64
Seattle, WA 98124-2207

This letter is in reference to your credit card ending in:

On behalf of Boeing Stores Inc. I am writing to let you know of a security incident involving a third-party vendor's systems that hosted the boeingstore.com Web site. Due to this incident, we have reason to believe that your name and credit card information may have been accessed without authorization between December 2008 and early June. Boeing Stores Inc. apologizes for the inconvenience and frustration this may cause you.

Please note that the incident was limited solely to the third-party vendor's systems supporting the online store. The incident did not involve our physical stores or phone orders. We also note that The Boeing Company's corporate systems were not involved or accessed in any way.

What We Are Doing

We have taken several steps to protect customer information since the discovery of this incident. The boeingstore.com Website was shut down and has been moved to a new server and a new hosting service. We have notified law enforcement, and we are continuing to investigate this incident. We have also informed the payment card networks and credit reporting agencies so that they may take appropriate action.

Actions We Recommend You Take

To date, we have not received any reports of actual misuse of any credit cards as a result of this incident. However, we recommend you review your account statements and contact your credit card issuer to let them know your card may have been compromised so that they may take appropriate action.

We also recommend you contact one of the credit reporting agencies to alert them of this incident and place a fraud alert on your credit report. If you contact one of the agencies, the two others are automatically notified.

Equifax: 1-800-525-6285; www.equifax.com; P.O. Box 740241, Atlanta, GA 30374-0241

Experian: 1-888-EXPERIAN (397-3742); www.experian.com; P.O. Box 9532, Allen, TX 75013

TransUnion: 1-800-680-7289; www.transunion.com; Fraud Victim Assistance Division, P.O. Box 6790, Fullerton, CA 92834-6790

Legally, we are not authorized to initiate a credit alert for you. The initial alert will remain on your credit report for 90 days and will let creditors know to contact you before opening any new accounts in your name.

A fraud alert on your credit report does not affect your ability to get a loan or credit. Instead, it alerts a business that your personal information may have been compromised and requires them to verify your identity before issuing you credit. As part of this verification process, the business may try to contact you

Boeing Stores Inc.
P.O. Box 3707 MC 13-64
Seattle, WA 98124-2207

directly. While this may cause some short delay if you are the one applying for the credit, it ensures that someone cannot fraudulently obtain credit in your name. As part of the fraud alert, you will receive a free credit report. Please review the report carefully. If you see anything you do not recognize or understand, call the credit agency's number listed on the report. Examples of suspicious activity include accounts you did not open, inquiries from creditors you did not initiate or an inaccurate home address or Social Security Number. Should you have questions about the fraud alert or need help reading your credit report, contact information for the credit reporting agencies is included with this letter.

In addition, the Office of the Maryland Attorney General and the Federal Trade Commission provide information and tips to help individuals guard against identity theft.

The Office of the Maryland Attorney General
200 St. Paul Place
Baltimore, MD 21202
www.oag.state.md.us/consumer
1 (888) 743-0023

The Federal Trade Commission
Identity Theft Clearinghouse
600 Pennsylvania Avenue, NW
Washington, D.C. 20580
www.ftc.gov/idtheft
1-877-ID-THEFT (877-438-4338)

If you believe that you are the victim of identity theft resulting from this incident, you should immediately contact the police or the Maryland Attorney General's office and provide them a copy of this notice so that Boeing Store Inc. can assist them with any investigation. Be sure to obtain a copy of the police report as you may need to give copies to creditors to clear up your records.

If you have questions or concerns about this incident, you may contact us via e-mail at BSIPrivacy@PSS.boeing.com, or you can call our help line at 866-473-2016. You may also contact us in writing at the above address.

Again, we deeply regret any inconvenience or concern this causes you.

Sincerely,



Mikal D. Wasch
Senior Manager
Boeing Stores Inc.